

CV for Esben Alder Thomassen

Summary profile:

With a background from Stibo Systems working with STEP, I have a great insight into business needs seen from a Master Data Management perspective.

Engaging with (end) users and coupling the business needs with the technical setup is a natural approach for me, and I cherish the best practices that enable the users and the organization to reach their full potential when implementing, optimizing and operating a Master Data Management system.



Shortlist competences:

- User interaction and service
- STEP Technology
- Structured approach
- Project oriented
- End-to-end understanding

Education and courses:

2018 January-October Stibo Systems certificates:

- STEP Solution Fundamentals
- STEP Solution Design
- STEP Business Track
- STEP Solution Architecture and Integration
- STEP Architecture Track
- STEP Project Fundamentals
- STEP Project Track

2015 June- Member of an IT project networking group through EGN Denmark

2012 November MS SQL Server 70-448 certificate

2012 January-February Prince2 certified (foundation and practitioner)

2009-2011 Cand.it Handelshøjskolen Aarhus, Denmark

Master in IT, communication and organization

The competences in this education are focused around a holistic and strategic approach. The IT competence achieved during the education range from technical to inter-personnel relations and how these are linked to an organization's needs and vision.

Specific subjects included:

- Teamwork
- IT-based communication
- Programming and databases
- Project Management and requirement Specification
- Integrated Market Communications
- Object Oriented Analysis and Design
- Organizations and Knowledge Sharing
- E-business and E-learning
- Business Intelligence

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Experience:

2023-

Delivery Consultant, Delivery Services, Amplifi Europe

Job description:

As a Consultant for Amplifi Europe I am dealing directly with the client throughout the engagement. My main objective is to work on a variety of Data Projects, which may include examples like Master Data Management or Product Information Management implementations following Amplifi's delivery model. I play a pivotal role in the analysis of the client's requirements, assisting/leading the project team and am responsible for documenting any solution designs. I am working closely with the other Amplifi Consultants and Client teams to aid in the successful delivery of the project business case.

Key Activities:

- Conduct various data projects from both a discovery, implementation, optimization and operational perspective.
- The data projects range over: Master Data, Data Mesh, Data Quality, Data Governance, Change Management etc.
- Expand knowledge beyond Stibo STEP into other technology platforms like Semarchy xDM etc.
- Ensure that the projects follow Amplifi's best practice.

Skills:

Multiple data projects · Best Practices · Implementation projects · As-is/To-be perspective · Data Governance · Change Management · Data and Organizational maturity

2018-2022

STEP System Administrator, Data Governance and Data Quality Manager Stibo Systems A/S, Denmark

Job Description:

I was the responsible system administrator for the internal STEP system. During this period I both built upon the previous implementation and migration project mentioned below ensuring the Data Quality, Data Governance, Data Model and general best practice principles were sustained in a properly matured state.

Further, I helped establish a framework to support the daily operation, support and monitoring of the STEP system. This included establishing a team with the roles needed to keep the system running 24/7 in all aspects such as infrastructure, integrations, front- and backend, code investigations and debugging.

Key Activities:

- System admin/responsible
- Sustained Data Quality
- Establish system support team

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- Expanding system usage (i.e. additional users, domains, functionalities etc.) without compromising Data Quality, performance and operational abilities by ensuring previously established best practice is sustained
- Ensure a balance between an evolving system while being operating online

Skills:

System administration · Performance optimization · Debugging · Operational support · 1st and 2nd line support · Single Point of Contact (SPOC)

2017-2021

Internal Project Manager, Technical Support Stibo Systems A/S

Job Description:

I have been managing the project of implementing the internal STEP system and migrating data from legacy (MDM) systems. Similar to many customer projects, this project had the need for following best practices, covering the end-to-end process as well as becoming a solidified piece of the organization. During this project, I obtained the series of Stibo certifications listed above to ensure I had a proper skillset for successfully finalize the project.

Key Activities:

- Work close with internal stakeholders through multiple stakeholder analysis
- Establish a phased approach
- Expanding user groups by onboarding multiple departments onto STEP
- Managing Data Governance
- Managing Data Quality
- Managing Data and Organizational maturity

Skills:

Stakeholder analysis · (Front end) User Experience · Integration setup · STEP implementation · STEP migration

2013-2023

External Project Manager, Technical Support Stibo Systems A/S

Job Description:

Based within the Technical Support Services Team, I was liaising with the Professional Services Team, Research & Development Team and the Customer Development Team.

My primary focus was to ensure that all projects such as new installations and software upgrades are delivered within agreed time with the customer - with our SaaS offering in focus.

I had responsibility for the overall process and leadership during the course of the projects.

Working with the Senior Management Team, my responsibilities were to support project delivery activities for customers in regards to technical server-side in providing hardware recommendations, commercial agreements and being able to deliver information to the customer's infrastructure departments.

I was also working closely with existing and prospective customers to

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ensure Stibo provides the expected support according to the SLA.

Key Activities:

- Work close with customers when dealing with scheduling for new installations and software upgrades
- Ensure that implementation of STEP follows Stibo's best practice.
- Ensure that Stibo's Technical personnel deliver support of STEP from the backend.
- Continuously grow business relationship with existing and new customers.
- Architectural and Technical input to definition, estimation and delivery of new implementation or upgrades for both new and existing customers.
- Write technical documents for projects and customer technical personnel (during all phases of a customer's implementation of STEP from pre-sale to entry into support phase).
- Together with Technical Support gain new knowledge about procedures etc.
- Improve project strategies through standardization and globalization

Skills:

Stibo STEP · Infrastructure · Master Data Management · Business Relationship Management · Project Management

2012-2013

Business Intelligence supporter, Inspari A/S, Denmark

The job consisted of a series of supporting services to several customers and their BI-solutions. The tasks varied from scheduled to ad-hoc projects. Most of them were operated and carried out through MS SQL Server.

Language	Spoken	Written
Dansk	Native	Native
English	Professional working proficiency	Professional working proficiency
Swedish	Professional working proficiency	Professional working proficiency
Fransk	Elementary proficiency	Elementary proficiency

Personal information:

I live with my wife, two girls and Bichon Havanese in the suburbs Lystrup north of Aarhus.

I am a passionate musician and love being creative creating music, experimenting with recording setups and trying new things thinking "outside the box".

Further, I love keeping myself active by moving my body daily. I do this by both having planned workout sessions as well as incorporating as much activity as possible without stressing about it. This comes naturally while i.e. playing with my kids, walking the dogs, doing house chores etc.

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Technology	Skill level
Stibo Systems STEP	Super user
Atlassian Jira	Super user
Monday.com	Super user
MS Project	Super user
Asana	Super user
Workday	Super user
Deltek Maconomy	Super user
Atlassian Confluence	Super user
MS SSIS	Super user
MS SSMS	Super user
MS Office Word	Super user
Adobe Photoshop	Super user
Cakewalk Sonar	Super user
Apple Logic	Super user
Reaper DAW	Super user
Apple Final Cut Pro	Super user
MS Windows	Super user
MS Office Powerpoint	Super user
MS Office Excel	Super user
MS Office SharePoint	Super user
Apple Mac OS	Super user
Sony Vegas	Super user
RedHat Linux	Super user
VMWare	Super user
MS SSAS	User
MS SSRS	User
MS Power BI/PowerPivot	User
Targit	User
Adobe Dreamweaver	User
SQL	User
FTP/SFTP-setup	User
Adobe Premiere	User